

LAST-MILE DELIVERY SOFTWARE

Karrix
Driver Management

One platform for a delivery business and everyone around it: **your office** plans and runs the day, **your drivers** work from a mobile app, **the businesses you deliver for** book through their own portal or API, and **their customers** follow each parcel live. Delivered as a hosted service, ready to brand as your own.

01
Operations back office
Dispatchers, finance and admins, in the browser

02
Karrix Pilot driver app
Android and iOS, English and Arabic

03
Merchant portal and API
For the businesses you deliver for

04
Customer tracking page
One link, no app, no login

AI route optimisation · Smart dispatch · Live driver tracking · Proof of delivery · Cash on delivery · Merchant portal & API · Android & iOS

OVERVIEW

Who uses Karrix

Karrix is for courier companies, delivery fleets and any business that runs its own drivers. It gives each person in a delivery the screen they need and keeps them all on the same order.

One delivery, end to end

01
Booked
Through the merchant portal, the API, a CSV file or your office.

02
Ready for pickup
The merchant marks it packed, or it is ready automatically.

03
Planned
The optimiser builds routes for drivers on shift, every 15 minutes or on demand.

04
Assigned
The route is given to a driver, or offered and accepted in the app.

05
Picked up
The driver scans the parcel's barcode at the merchant or hub.

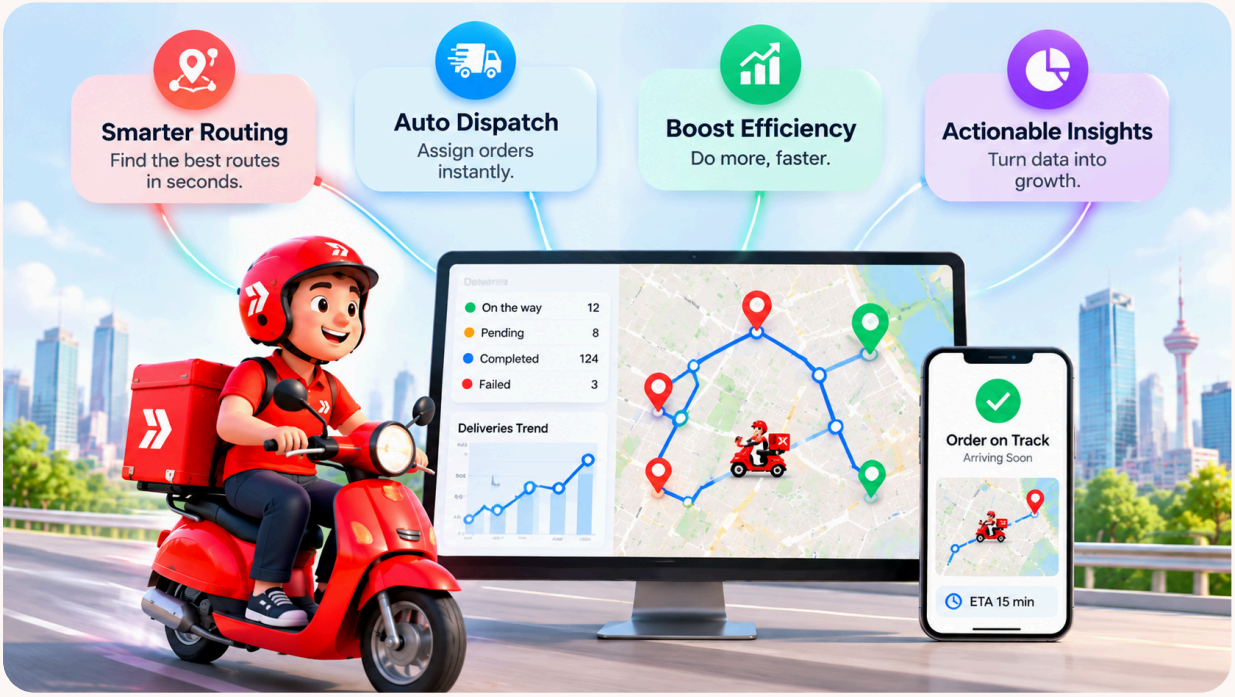
06
On the way
The customer sees the arrival window and, when next, the driver on a map.

07
Delivered
Photo proof, payment recorded, electronic invoice issued.

08
Settled
The driver hands in the cash, the merchant is settled, the driver is paid.

AI & AUTOMATION

Planning that runs itself and learns from your deliveries



AI route optimisation
Real road travel times, re-planned every 15 minutes.

Smart dispatch
The best eligible driver gets the route.

Learned stop times
Plans with how long stops really take.

Learned traffic
Real travel times per zone and hour.

Driver performance scoring
Daily scores used in dispatch.

Automatic exception detection
Problems surfaced with the action to take.

OPERATIONS BACK OFFICE

Plan and run the day from one screen

Orders come in, the optimiser plans them, drivers take them, and the dispatcher deals only with the exceptions.

COMPANY ADMIN

Set up the company and its rules

- Guided setup in six steps
- Zones and structured addresses
- Driver documents with expiry dates
- Shifts, breaks and prayer times
- Roles and access per person

DISPATCHER

The Control tower

- Today at a glance
- Needs attention, most urgent first
- Live map of every driver
- Five ways orders come in
- Failed deliveries, returns and SOS

FINANCE

Prices, cash and pay, all traceable

- Price lists per merchant
- Cash on delivery and card
- Merchant settlements
- Driver pay and monthly payouts
- Electronic invoices and reports

Working	Available	Silent	Off
On shift, with stops left on a route.	On shift with no work. Can take a route now.	No position reported for 12 minutes.	No started shift. Never given work.

DRIVER · KARRIX PILOT APP

Everything a driver needs in one app

Android and iOS, in English and Arabic with full right-to-left layout. Light and dark follow the phone's setting.

- ✓ **Shift and live location.** Start and end shifts; position shared about every 10 seconds.
- ✓ **Today's route.** Map, next stop, arrival time and "Navigate" in Google Maps or Waze.
- ✓ **Delivery with proof.** Photo and signature; cash, card, partial or refused.
- ✓ **Profile and safety.** Documents, vehicle, score, and an SOS button.
- ✓ **Route offers.** A ringing push with stop count and countdown to accept.
- ✓ **Pickup.** Scan the barcode; a wrong parcel is caught on the spot.
- ✓ **Cash and earnings.** Cash held per delivery, and earnings by day or period.
- ✓ **Works with weak signal.** Actions are saved on the phone and sent when connected.

MERCHANT

Self-service for every merchant

- Book orders and see the fee while the form is filled in
- Mark orders ready, one by one or several at once
- Follow each order with a timeline from booking to delivery
- See what is owed and the last 12 settlements
- Orders API and signed webhooks for their own systems

END CUSTOMER

A tracking page customers actually use

- One link, no app and no login, in English or Arabic
- Arrival window and stops before theirs
- A live map of the driver once theirs is the next stop
- Proof-of-delivery photo and a 1 to 5 star rating
- Electronic invoice and "Return this order"

THE PLATFORM

Your brand
Name, logo and colour on the portal and tracking page.

Road distances
Routes and prices use real roads, not straight lines.

Push notifications
Route offers, changes and shift reminders.

Local where it matters
Kuwait built in, with PACI addresses and KNET.

English and Arabic
App, emails, tracking, invoices and support pages.

Roles and audit trail
Who did what and when, for prices, routes and alerts.

Book a Karrix demo

Hosted for you. Your team works in a browser, drivers install Karrix Pilot, and merchants and customers need only a link.

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